

Transportation Issue Resolution Process

In the best interest of all Einstein Charter Schools' students and families, Einstein Charter Schools ("ECS") and Orleans Parish School Board have implemented a process that will expedite a resolution of any and all transportation concerns at our schools. The procedure includes the following steps:

- Call Scholars 1st to report concern. 504.723.9282
- In the event that the concern is not addressed or resolved to your satisfaction, then call Einstein's Executive Director of Engagement to report your concern. 504.418.3131
- If the concern is not resolved to your satisfaction and in a timely manner call the Transportation Hotline at 844.479.8590

Please know that ECS will do everything in our power to ensure that our children arrive safely and promptly to school daily. If there are concerns, we ask for your patience and understanding in the resolution process knowing that we will work together for what is best.